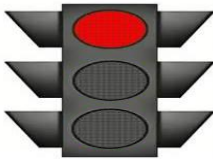
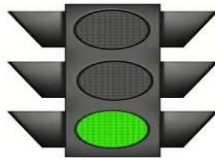


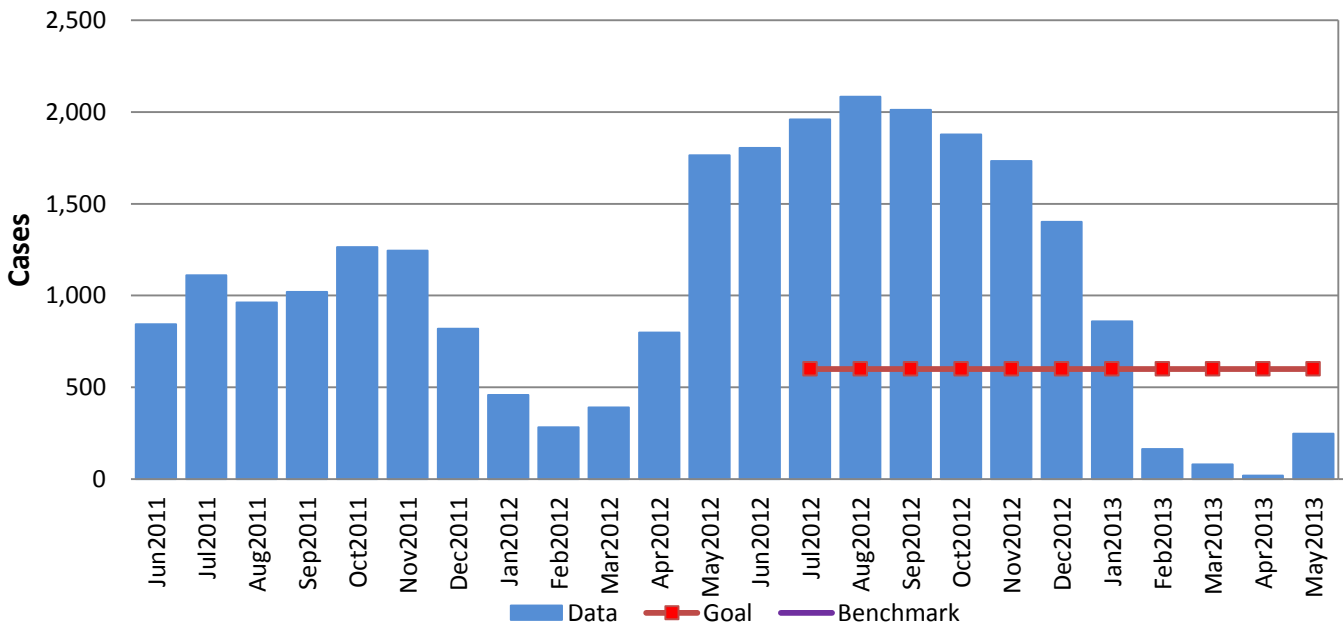
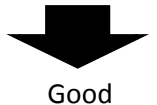
# Boarding and Cleaning Monthly Backlog

## Codes & Regulations

### 7/11/2013

Measurement method		Why measure?		What is our goal?	
The number of open cases at the end of each month (Cases refers to service requests for cutting, cleaning and boarding of vacant and abandoned properties)		Helps to quantify the challenge of dealing with neighborhood blight		Maintain a backlog of no greater than 600 open boarding, cleaning & cutting cases in a month	
How are we doing?					
Jun2012-May2013 Monthly Avg Goal	Jun2012-May2013 12 Month Avg		May2013 Goal	May2013 Actual	
600	1,187		600	247	
Cases	Cases		Cases	Cases	
Note: Raw data supporting this chart will be available on the open data portal in the future. <a href="http://portal.louisvilleky.gov/service/data">http://portal.louisvilleky.gov/service/data</a>				Performance Stoplight Key	
				Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data	

## Boarding and Cleaning Monthly Backlog



LOUISVILLE METRO  
**OFFICE OF  
PERFORMANCE  
IMPROVEMENT**

